Mike Petruk

097 562 1080 | m.s.petruk@gmail.com

Senior Project Manager

Product Manager / Technical Project Manager / Delivery Manager / Engagement Manager

Summary

- Over 10 years as a project manager
- Managing teams of 25+ engineers and 5 big projects at a time
- T&M and fixed budget projects, service and product business models, ODC experience
- Working for: Israel, US, Chinese, UK, German and Ukrainian clients. Experience with distributed teams (India)
- Software engineering frameworks: Kanban, Scrum, Agile/XP and Lean, Waterfall
- JIRA, Confluence, Redmine, Microsoft Project, Microsoft Visio, SVN, Git
- Managed projects done in Java (EE, Spring, Android), Python, C, C++, Objective C, PHP, JavaScript and Assembler
- IT solutions for Big Data, SOHO, FMCG, Healthcare, Mobile, Insurance, Embedded, eCommerce, Finance and DSP
- Upper Intermediate English
- 35 years old, married, two children under 3 y.o.

Academic Records

Dates	September 2005 – June 2006
Name of institution	Municipal Academy of Management, Kiev, Ukraine
Degree	Master's degree in Management

Dates	September 2001 – June 2005
Name of institution	International Academy of Personnel Management, Izmail, Odessa
Degree	Bachelor's degree in Management

Work Experience

Company	**Videal,** Kharkov
Dates	**November 2018 – now**
Title	**Senior Project Manager** / Delivery Manager

US client

World's Most Comprehensive Cross-Device Identity big data on Businesses, Consumers and Geo Audiences.

Responsibilities:
- Everyday project management
- Customer expectations management
- Customer partners direct communication and pre-sale
- Resource management
- Delivery management and reporting
- Product management

Team   5 engineers (developers)

Technologies Big Data, AWS, Apache Spark, Elasticsearch, RedShift, JAVA.

US client

Front-end application on React that fully repeats a desktop WPF application - a versatile collaboration, analytics and reporting tool - features along with look and feel.

Responsibilities:
- Crisis management
- Everyday project management
- Customer expectations management
- Resource management
- Delivery management and reporting

Team   3 engineers (3 developers, 1 manual QA)

Technologies React, Redux, GraphQL.

Company	**P-Product,** Kharkov
Dates	**August 2014 – November 2018**
Title	**Senior Project Manager**

US client

A crowd-funding platform for amateur sports driven by parents, their friends and commercial organizations willing to help.
Responsibilities:

- Everyday project management

- Resource management

- Sprint planning and execution

- QA management

- Delivery management and reporting

Team   4 engineers (3 developers, 1 manual QA)

Technologies PHP CodeIgniter, AngularJS, MySQL, AWS, SVN.

US client

A powerful tool for observing and analysis of social media interest to a specific event, topic or person.
Responsibilities:

- Everyday project management

- People management / Resource management

- Reporting

Team   5 engineers (4 developers, 1 automation QA)

Technologies PHP Symphony 2, Facebook Social Graph, ExtJS, D3, Mongo, AWS, Git

Israel client

A mobile application (Android and iOS) that allows to measure and manage glucose level via own designed glucose meter (dongle for mobile device).
Responsibilities:

- Everyday project management

- People management / Resource management

- Sprint planning

- Delivery management

- Reporting and invoicing

Team   4 engineers (3 developers, 1 manual QA)

Technologies: Android SDK, iOS SDK, Couchbase, PHP, Python, MySQL, Git

US client
A mobile messenger on iOS that combines several message protocols and rich content like pictures, videos and sound messages.
Responsibilities:

- Everyday project management

- Requirements analysis, elaboration and estimation

- Reporting and invoicing

Team   3 engineers (2 developers, 1 manual QA)

Technologies iOS SDK, XMPP, Telegram protocol, Git

German client
A DSP project of porting of car outer sound library to DIRANA3 Hi-Fi audio chip.
Responsibilities:

- Everyday project management

- Testing facilitation

- Contract management and SOW elaboration

- Reporting and invoicing

Team   1 DSP engineer

Technologies AudioMulch, Assembler

Israel client
Description: a DSP project of porting of multi-core sound library from Assembler to C++.
Responsibilities:

- Everyday project management

- Contract management and SOW elaboration

- Tracking and reporting

- Delivery management

Team   4 DSP engineers

Technologies Visual Studio, g++, client's SDK

US client
A mobile application on Android that primarily targets users who are searching for help in either initially recovering from their addiction or in maintaining their sobriety in the face of potential relapse.

Responsibilities:

- Everyday project management

- Requirements management

- Scope and change requests management

- Tracking and reporting

- Delivery management

Team   6 engineers (3 developers, 2 manual QA and 1 BA)

Technologies Android SDK, Parse, Crashlytics, Git

Company	**Dev-Pro,** Kharkov
Dates	April 2013 – July 2014
Title	Senior Project Manager

German client

A platform for grubbing financial information from different sources to process and sell reports.

Responsibilities:

- Account management

- Process management and tailoring

- Business requirements management

- Everyday project management

- Resource management

- Staffing

- Communication management

- Team building and people

- Reporting and invoicing

Team   22 engineers (18 developers, 3 automation QA and 1 BA)

Technologies Java, OSGi, Apache Karaf, JBoss Drools, jBPM, JMS, MySQL, MongoDB, OrientDB, Vaadin, SVN, JIRA, Jenkins, Maven, Artifactory

Company	**EPAM,** Kharkov
Dates	July 2012 – April 2013
Title	Project Manager

UK client

E-commerce platform solution of enterprise level. The platform is running ATG 10 eCommerce framework and includes multiple online stores in one codebase, both desktop and mobile site versions for each brand.

Responsibilities:

- ODC delivery management

- Client's process review and improvement

- Everyday project management

- People management / Resource management

- Communication management

- Team building

- Reporting and invoicing

Team   22 engineers (16 developers, 3 automation QA and 3 manual QA)

Technologies Java, ATG 10, Weblogic, JSP, jQuery

US client

Support and enhancement project aiming to bring stability and high availability readiness to the working online store (US and Canada). Refactoring and optimization make it possible to withstand 200 000 orders per peak hour keeping all main and all 3rd party sub-systems alive and available.

Responsibilities:

- Teams' work coordination

- Communication management (distributed teams: San Francisco, Kharkov, Minsk)

- Team Lead mentoring

- Team building

- Assessment management

- Reporting

Team   12 developers

Technologies Java, ATG 9, JBoss, JSP, Oracle RDBMS, Dojo

Company	**GlobalLogic,** Kharkov
Dates	May 2011 – July 2012
Title	Project Manager

US client

Insurance expenses and pay plans management software product line.
Responsibilities:

- Hiring and evaluating candidates

- Everyday project management

- Travel management

- Reporting

Team 30 engineers (2 business analysts, 2 test team leads, 2 dev team leads, 10 testers, 14 developers)

Technologies JAVA, Oracle DBMS, VPN

US client

Electronic book publishing and viewing software on desktop, mobile and web.
Responsibilities:

- Research

- Team leading

- Reporting

- Presentation

Team 3 engineers

Technologies iOS, Android, ePub, PDF, MacOS

US client

Enterprise level hardware test suite and reporting system.
Responsibilities:

- Research

- Everyday project management

- Team leading

- Reporting

Team 2 engineers

Technologies Linux, Inquisitor test suite, PXE, TFTP, DHCP

US/Chinese client
Mobile video platform for tech support.
Responsibilities:

- Process tailoring

- Everyday project management

- Sprint planning

- Scrum process guidance

- Purchase management

- Team leading

- Reporting

Team   6 engineers (4 developers and 2 testers)

Technologies SIP/RTP/VoIP, C, Objective-C, C++, Linux, XMPP/Jabber, HTTP/HTTPS, TCP/IP, M-JPEG, FFMPEG, H.264

US client
Medical device embedded software testing for FDA approval
Responsibilities:

- Everyday project management

- Equipment shipment management

- Communication management

- Reporting

Team   13 engineers (1 test team lead and 12 automation testers)

Technologies AccuRev, Wing, SABA, MicroC, Embedded C, Python, Automated Testing

Company	**San Markos / Webix Digital Agency,** Kiev
Dates	**October 2009 – February 2011**
Title	**Project Manager**

Ukrainian client
To participate in tender for investments in healthcare our client Advertising Avenue (advertising agency based in Kyiv) hired us for investment plan build-up. We created project vision and marketing plans to promotion and we were responsible for business planning and financial result calculation (breakeven point and monetization). For mobile access native apps Android & iPhone were developed.

Responsibilities:

- Held every day meetings to monitor project's status.
- Took part in tender's participation and negotiated.
- Analyzed and helped prioritizing requirements.
- Developed project's technical references and other work documentation.
- Managed online promotion and PR.
- Managed QA scrum team.

Team   5 developers

Technologies Linux, VDS, Apache, SSH, Koyako Support system implementation, PHP, MySQL, cron, HTML, CSS, JavaScript, Agilo (web-based scrum tool), Android, iOS

Company	**Optimaza,** Kiev
Dates	**April 2009 – October 2010**
Title	**Project Manager**

Prology (Ukrainian client)
Saturn HD is Kyiv based car audio systems reseller was going to launch official online store for Prology a car audio brand under the operation. Optimaza company suggested to provide the solution. I managed online store development and search engine optimization and online marketing. Search engine optimization keeps a long-term work, which responds day-to-day market changes. Our client also influenced project's strategy and marketing.

Responsibilities:

- Coached other project managers on how to implement scrum framework for our shared team.
- Was a scrum master.
- Analyzed and finalized requirements.
- Planned and managed online promotion actions.
- Managed ecommerce web-development powered by Magento.
- Helped in company management by developing business process design.

Team   12 engineers (1 designer, 1 UI developer, 1 copywriter, 1 content manager, 4 developers, 2 testers, 2 SEO professionals)

Technologies PHP, MySQL, JavaScript, HTML, CSS, SEO, SMO, SMM

Company	**Community8,** Kiev
Dates	January 2009 – April 2009
Title	Project Manager

Kredit-Rating corporate web site (Ukrainian client)

Kredit-Rating is the financial audit leader in Ukraine. Company's CRM system provided by Terrasoft is based on MS SQL database running on Microsoft IIS. The goal for company's web site was to integrate data from CRM into the web-site using graphs and tables with financial indicators in dynamics (from several months to several years). For that purpose the export and import scripts running periodically under SSL were developed. After the information was imported directly from CRM database to the web-site database (MySQL) using XML creation and parsing, the web site was creating all the flash graphs and tables with financial information in PDF and XLS formats. The corporate site was using CMS based on PHP Zend Framework and there were many other features like articles, FAQs, news and corporate magazine publication in PDF.

Responsibilities:

- Scrum implementation and agile practices implementation.

- Was a scrum master.

- Team building.

- Project progress planning.

- Account management.

- Traffic management (free lancers).

- Agile practices presentation to clients.

- Risk management.

- Development control and quality assurance.

- Requirements management.

- Project scheduling.

Team   7 engineers (1 dev team lead, 4 developers, 1 designer, 1 frontend developer)

Technologies PHP, MySQL, JavaScript, HTML, CSS, Zend Framework, Zend Studio, jQuery, SVN

Company	**Bizator,** Kiev
Dates	December 2008 – January 2009
Title	Product Manager

Bizator B2B system (Ukrainian client)

Bizator is one of the oldest bulletin boards for company's ads. For that time, the board project required a new strategy and my job was to create this strategy and manage its implementation.
Responsibilities:

- SWOT analysis.

- Project progress planning.

- Benchmarking.

- Marketing planning.

- Public relations.

Team   3 developers

Technologies PHP, MySQL, JavaScript, HTML, CSS, SVN, Git, Agilo

Company	**Webkomora,** Kiev
Dates	**August 2006 – October 2008**
Title	**Project Manager**

Project Name: HiPP and HiPP Baby Sanft corporate sites (Ukrainian client)

German baby food producer, HiPP opened their office in Ukraine and required a web site for Ukrainian customers and dealers. The project's goal was to create identic to web site to hipp.de an official HiPP web site and provide the similar features like HiPP Baby Club.
Responsibilities:

- Negotiating and setting up a contract on web site and web-design development.

- Web project budgeting and terms estimating, if not set beforehand.

- Forming tasks on web site's development and implementation check.

- Outsourcing task's interpretation, implementation check, quality monitoring, scheduling, correspondence and reporting.

- Evaluating of IT department's candidate during his probation period.

Team   4 engineers (2 developers, 1 frontend developer, 1 designer)

Technologies PHP, MySQL, JavaScript, HTML, CSS, Mind maps